

I. Response Time & Deployment Criteria

Measure / Indicator Description:	Responsibility:	2006 %	2007 %	2008 %	2009 %
Percent compliance with first EMS response unit arrival of = or < 6 minutes for all (Red) responses 90% of the time - as established by District Performance Standards.	Chief Andrews	76	76		
Percent compliance with ALS unit arrival of = or < 8 minutes on Advanced Life Support calls 90% of the time - as established by District Performance Standards.	Chief Andrews	96	96		
Percent compliance with first fire suppression unit arrival of = or < 6 minutes on all (Red) fire-related emergency responses 90% of the time - as established by District Performance Standards.	Chief Andrews	68	68		
Percent compliance with arrival of three (3) firefighters on all fire emergency calls in = or < 6 minutes.	Chief Andrews	68	68		
Percent compliance with arrival of first alarm assignment in = or < 12 minutes for all residential fire responses 90% of the time. (Minimum of 13 firefighters).	Chief Andrews	33	33		
Percent compliance with arrival of first alarm assignment in = or < 12 minutes for all commercial & multifamily complex fire responses 90% of the time. (Minimum of 15 firefighters).	Chief Andrews	37	37		
Percent compliance of arrival of at least one aerial ladder company to all commercial & multifamily complex fire responses in = or < 12 minutes.	Chief Andrews	100	100		
Percent compliance with arrival of a command level officer at all multi-apparatus responses (three apparatus or more) in = or < 12 minutes.	Chief Andrews	98	98		
Percent compliance of entire second alarm assignment arriving in < 20 minutes from time of request.	Chief Andrews	No Data	No Data		
Overall Percent Compliance by Year:		64%	64%		

What does this measure tell us?

These response time and deployment measures establish minimum acceptable criteria as established by the District in an effort to provide rapid fire suppression and EMS services. Response standards are established by the NFPA, however it is recognized that the authority having jurisdiction (AHJ) should adopt deployment standards that are acceptable to the governing body. It is also recognized that arriving at an incident within the response standard in all cases (given today's variables) is unrealistic. Therefore, the figure of 90% has been established by the District as the appropriate bench mark. For the purposes of keeping the rating system on a 100% scale, see calculation formula.

*Note: Where 90% is the benchmark showing 100% compliance; the calculation is computed by $100/90$ * the accumulated percentage of the data. Therefore the numbers shown indicate the percentage attained in relation to 90%.*

Goal being measured:

Develop and Maintain an Effective Service Delivery System.

The primary purpose of the District is to save lives and property. With fire growth factors and cardiac/respiratory arrest resuscitation ability measured in minutes, it is incumbent upon the fire service to assure the rapid deployment of resources to provide the most favorable outcome to our citizens.