

8. Information Technology & Communications

Measure / Indicator Description:	Responsibility:	2006 %	2007 %	2008 %	2009 %
Percent compliance with maintaining 800 MHz base, mobile, and portable radio equipment for emergency response; includes representation to SERS Technical Advisory Committee for development of policies and procedures relating to the emergency radio system.	Chief Andrews	75	75	100	
Percent compliance with maintaining VHF base, mobile and portable radio equipment to provide emergency back-up capability in case of failure of the 800 MHz SERS System; or as part of the District's Disaster Preparedness Program.	Chief Andrews	100	100	100	
Percent compliance with establishing and maintaining 800 MHz station alerting and paging equipment.	Chief Andrews	75	75	100	
Percent compliance with maintaining District Computer-Aided Dispatch equipment and interconnectivity with SNOPAC 911 Communications Center.	Chief Andrews	100	100	100	
Percent compliance with establishing and maintaining a District-wide internet-based telephone system; while maintaining a hard-wire back-up line (fax) at each District station.	Chief Andrews	100	100	100	
Percent compliance with serving as the District's representative to the SNOPAC Fire Technical Advisory Committee for development of policies and procedures relating to radio communications and emergency dispatch operations.	Chief Andrews Chief Wirtz (Alt.)	100	100	100	
Percent compliance with establishing and maintaining a District-wide computer network system (intranet connectivity) incorporating our own network technology; includes an automatic server data back-up system.	Chief Andrews F/F Wilson	100	100	100	
Percent compliance with establishing and maintaining an inventory records management system for 800 MHz and VHF radio and paging equipment.	Chief Toycen Lt. DiMonda	100	100	100	
Percent compliance with establishing and maintaining cellular communication equipment for apparatus and staff officers.	Chief Andrews	100	100	100	
Percent compliance with installation and maintenance of Sigtronics Apparatus Communication Systems in all appropriate EMS and Fire Apparatus.	Chief Andrews F/F Melcher	100	100	100	
Overall Percent Compliance by Year:		95%	95%	100%	

What does this measure tell us?

Information technology and communication systems are essential elements in an effective emergency service delivery system. This measure helps assure the infrastructure is place to allow for effective communication in the emergency and non-emergency environment through radio, cellular, landline, and computer network systems.

Goal being measured:

Develop and Maintain an Effective Service Delivery System.